



adventure
TREKS

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Options for 2020 / 2021

All families will have four options for this summer:

1. Re-enroll on a Blue Ridge trip
2. Transfer tuition to 2021
3. Request a refund
4. Donate any tuition or payments to the Charlie Wellman Memorial Fund

1. Re-enrollment for summer 2020

Beginning tomorrow, May 21, at 9 a.m. eastern, returning Adventure Treks families who are currently enrolled will be able to re-enroll on a Blue Ridge 2020 trip via the “2020 Options” form in their CampInTouch account. Returning families will have priority enrollment until Monday, May 25 at 5 p.m. eastern.

Beginning Tuesday, May 26, at 9 a.m., new families who are currently enrolled will be able to re-enroll on a Blue Ridge trip, pending availability, via the “2020 Options” form in their CampInTouch account.

Beginning Monday, June 1, we will open any remaining spaces on Blue Ridge trips to any families not currently enrolled.

All re-enrollment **MUST BE COMPLETED** via the “2020 Options” form in CampInTouch. You will **NOT** complete an online application on our website. Please fill out this form and indicate which Blue Ridge trip your child would like to join.

Please understand that re-enrolling students is a time-consuming process; we ask that you allow us several days to get back to you as we process re-enrollments and confirm roster lists.

To reiterate:

5/21/20 at 9 a.m.: A “2020 Options” form will be available to returning families to fill out in CampInTouch.

5/26/20 at 9 a.m.: The “2020 Options” form will be available to new families to fill out in CampInTouch.

6/1/20 at 9 a.m.: Any family not currently enrolled will be able to sign up for a Blue Ridge trip.

2. Transfer tuition to 2021

If you will not be able to join an Adventure Treks Blue Ridge trip this year, we hope you can commit to next summer. Please know that if you transfer your tuition now, you will be able to request a full refund until



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January 1, 2021, if you are unable to make a trip happen in 2021. All families pushing their tuition forward to 2021 will receive a full week of priority enrollment before registration opens to new students.

- Full tuition transfer: For families who have paid in full, you will lock in your 2020 tuition rate for 2021 if you transfer your full tuition payment. You will also be able to transfer any early enrollment discounts you received for 2020.
- Deposit transfer: For families who have paid their \$800 deposit, you will receive \$100 off 2021 tuition if you transfer your full deposit payment. (This \$100 discount cannot be combined with any other early enrollment discounts.)

If you'd like to push tuition forward but can only push a partial amount to 2021, please call us and we'll be happy to discuss options. The money you are able to roll up is based on the money you have currently paid toward tuition for the 2020 season. If you received a scholarship or have not paid the full tuition amount for this season, you are only rolling up the money that you have currently paid.

3. Request a refund

We are committed to giving families the option of a full refund, especially as many of us find ourselves in new and difficult financial situations.

We appreciate your understanding that cancelling our trips was unpredictable and out of our control. Cancelling all of our trips this summer puts Adventure Treks in an extremely challenging financial position. We take in 95 percent of our income over two summer months, which we must use to cover our myriad operating costs and year-round salaries. Preparing for summer is expensive, and we have already used many of this summer's financial resources with the assumption that we would be running this year at full capacity.

We humbly ask that you consider moving your tuition or deposit forward for 2021, if your family is able. Choosing to do so will help cover our current operating costs, support our year-round employees, and help ensure that Adventure Treks can continue operating in 2021 and beyond. That being said, we know many people are struggling with financial challenges, and we will support whatever decision you choose.

When will I see my refund?

Please understand that this is an extremely busy time with the unprecedented challenge of operating and adapting in the world of COVID-19. We will begin processing refunds in June but may not finish until August; the entire process will take time as we go through each student's record one by one. We will move through all of the requests as quickly as we can, and thank you in advance for your patience.



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5. Donate to the Charlie Wellman Memorial Fund

Due to the devastating economic impact of COVID-19, some families who have been planning to attend Adventure Treks will no longer be able to afford it. While we offer a significant amount of scholarships already, the COVID-19 crisis has inhibited our ability to offer additional funding. Any families who are able and willing to donate money to families who are struggling can do so in the form of a donation to our 501(c)(3) non-profit organization, the Charlie Wellman Memorial Foundation. We appreciate your consideration; this is a critical time for families to receive the gift of Adventure Treks. Note: This donation is tax-deductible.

Summer 2020 FAQs

How will I sign up for a new Blue Ridge trip?

Please refer to “Re-enrollment for summer 2020” section on page 1.

What if we re-enroll for a Blue Ridge trip but then cancel before the trip starts?

After May 25, 2020, tuition and deposit payments for 2020 will be non-refundable. We still highly recommend purchasing trip insurance, as most policies will cover injury and illness (including COVID-19) before a trip starts. Please understand that running at only 35 percent of normal capacity means that we must ensure every spot is filled by a healthy student.

When will you confirm my child’s trip placement?

Please allow us some time to create new rosters. We will confirm students’ trip assignments by May 31.

What will the new 2021 cancellation policy be for families transferring tuition to next year?

All payments are refundable prior to January 1, 2021, with no cancellation fee. From January 2 to March 1, your deposit is non-refundable. For cancellations after March 1, payments are nonrefundable, though you may transfer your tuition forward to the following year, minus the \$1,000 deposit.

When will new policies and procedures (including quarantine and potential illness at Adventure Treks) be available?

Soon! Please bear with us as we continue to update policies and procedures, which will be available to you in the next few days. We’ll also have a few new forms for parents to fill out. Students who have not



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been officially accepted to Adventure Treks yet (i.e., not all admissions forms have been turned in and reviewed) will need to finish their questionnaires and health histories and submit teacher references ASAP.

Does everyone have to self-quarantine before coming to AT?

Yes, we will ask everyone to do this for 14 days prior to your trip. This means limiting exposure to non-family members, wearing a face mask around non-family members, avoiding large crowds/gatherings, and limiting unnecessary travel.

How will everyone drop their students off and pick them up from AT?

Arrival days will take place at our main office (our NC basecamp) in Hendersonville, NC. We will provide more information at a later date regarding arrival and departure times. Families must drive in to Hendersonville, NC, and all parents must list an emergency contact who can pick up their child from their trip within 24 hours' notice in case of illness.

Will international students and staff be able to join AT this year?

We're incredibly sad that we won't be able to see our international community this summer. Simply put, international travel is too risky, and all visitors would need to quarantine for 14 days prior to arriving to Adventure Treks.

Will students and staff have to wear face masks?

In most cases, students will not be asked to wear masks at Adventure Treks. Students will be required to wear a mask during check-in on opening day. They will need to wear a mask if they present symptoms that cannot be attributed to another illness, or if they need to leave AT for any health reason to visit a doctor. If someone in your child's group has tested positive for COVID-19, they will wear a mask until our medical team is able to clear them as "healthy." We have added two washable cloth masks to the packing list.

Other items to know:

- *Blue Ridge packing lists will be available soon. They'll be quite similar to other trips' lists.*
- *As always, we will upload student rosters and daily itineraries to CampInTouch in a few weeks.*
- *We will ask families to do health screenings in the seven days leading up to trips; we will provide more info on this later.*
- *Some Blue Ridge trips might be less expensive than your former trip. We would encourage families to push any tuition differences forward to 2021, as that will allow you to sign up during priority enrollment. For those who would like a refund, we will process them by August. Thank you for your patience!*